

# December Quarter Federation Exchange

Day 1 Wednesday 14<sup>th</sup> December

<b>7.15</b>	<b>Registration for the Director's Breakfast (a light breakfast will be provided)</b>				
<b>7.30 - 9.10</b>	<p><b>Director's Breakfast: Housing Policy in NSW – An audience with Liberal, Labor and the Greens</b></p> <p><b>Tania Mihailuk MP</b> (Shadow Minister for Social Housing), <b>Jenny Leong</b> (Greens Member for Newtown and Housing Spokesperson) and <b>Minister Hazzard</b> (Minister for Family and Community Services, and Minister for Social Housing) will join us for a discussion on housing policy. A fantastic opportunity to meet and discuss with Tania, Jenny and Brad how their parties would address the housing affordability crisis in an informal and relaxed setting. The session will be facilitated by Wendy Hayhurst (CEO).</p> <p><b>By invitation only</b></p>				
<b>9.00</b>	<b>Registration (tea and coffee provided)</b>				
<b>9.15</b>	<b>Introduction &amp; Welcome to Country</b>				
<b>9.30</b>	<p><b>CEOs</b></p> <p><i>Assessing Affordable Housing Industry Capacity</i>, Hal Pawson</p> <p>Drawing on a major AHURI research study, this session will outline the project findings on the capacity of provider organisations and the complementary supporting</p>	<p><b>Outcomes &amp; Performance Panel</b></p>	<p><b>HR</b></p> <p><i>Discrimination in the workplace</i>, Frances Swain, Anti-Discrimination Board</p> <p>Description TBA</p>	<p><b>Asset and Development</b></p> <p><i>Environmental Future Funding Package</i>, Alex Houlston, Director Energy for the People and Nina Bailey, Senior Project Officer, Sustainable Households Team, OEH</p> <p>Consultation and information session on the</p>	<p><b>NDIS</b></p> <p><b>9:30-10am <i>Designing for the SDA: Architectural models to meet the needs of CHPs developing SDA</i></b>, Anthony Nolan, Partner, Kennedy Associates Architects</p> <p>With more than eight years experience designing specialist housing for disabled people, Kennedy Associates Architects is well placed to help housing developers and providers to navigate the new NDIS SDA housing framework. Focussing on high quality design outcomes and ethical practices, KAA will showcase innovative housing solutions - including real and hypothetical case studies - and answer questions about how to address complex regulatory requirements while creating new opportunities and housing choices for SDA recipients.</p>



	organisations and frameworks that form part of the overall affordable housing system.			opportunities available under the Environmental Future Funding Package and Climate Change Fund.	<p><b>10-10:45am Lessons Learnt: Providing NDIS housing in the Hunter</b>, Luke Bo'sher, Head of Policy &amp; Strategy, Summer Foundation</p> <p>The Summer Foundation has been a key innovator and influencer in the NDIS SDA space. This session will enable providers to learn from the experiences of the Summer Foundation, gleaned through the development and registering of their specialist disability accommodation demonstration project in the Hunter.</p>
<b>10.45</b>					
<b>11.00</b>	<p><b>CEOs &amp; NDIS</b></p> <p><b>11am-12pm NDIS Housing Issues Register</b>, Melanie Southwell (NDIS Projects, NSW Federation of Housing Associations) &amp; Luke Bo'sher (Head of Policy &amp; Strategy, Summer Foundation)</p> <p>The Federation and other key bodies are aware that further policy clarity is essential for CHPs in order to progress preparation for the provision of housing for people with disability under the NDIS. This session provides an opportunity for providers to raise key unanswered policy questions,</p>	<p><b>Outcomes &amp; Performance Panel</b></p> <p><b>Developing shared outcomes measurement for the housing and homelessness sector</b>, Stephen Bennett, UNSW &amp; Lena Etuk, Senior Research Officer, UNSW</p> <p>This session will provide an overview of CSI's approach to shared outcomes measurement and the implications for measurement in the housing and homelessness sector and provide an overview of the housing and homelessness outcomes project (key work streams, consultation periods and deliverables). The</p>	<p><b>HR</b></p> <p><b>Property transfers and employment transfer issues</b></p> <p>Description TBA</p>	<p><b>Asset and Development</b></p> <p><b>Living Home Standard</b>, Mark Reade, Network Facilitator/Consultant</p> <p>A look at the new Living Home Standard developed by Shelter UK. The standard includes a list of 39 attributes which define the Living Home Standard, split between essentials that all homes must meet and tradables which take account of differing needs and priorities between households. It is a standard that applies to all homes, irrespective of their tenure, size or age.</p>	



	<p>to inform our policy advocacy efforts.</p> <p><b>12-12:30pm Sector issues</b> Mike Allen, Network Facilitator/Consultant</p> <p>This session provides for the sharing of understanding within the NDIS Network, allowing providers to answer questions raised in advance by member organisations</p>	<p>session will also invite conversation about the context, challenges and facilitators for shared outcomes measurement.</p> <p><b>12:30-12:45pm Standing items</b></p> <p>Adam West, Business Development Manager</p>		
<b>12.45</b>				
<p><b>1.15</b></p>	<p><b>CEOs</b></p> <p><b>Form Follows Function and In Depth Assessments</b>, Lydia Dlaboha, Deputy Chief Executive, Housing Quality Network UK</p> <p>1) An overview of Form Follows Function, which is a toolkit that was commissioned by 13 Housing Associations in the UK. The framework and toolkit is designed for boards to use when developing their strategy on partnerships, mergers and acquisitions. Lydia will explore how the toolkit might be adapted in terms of reviewing strategic objectives to the current situation with transfers and partnerships in NSW.</p> <p>2) In Depth Assessments is a toolkit that helps social housing providers ask the right questions about governance and viability. Developed in the UK, Lydia will discuss the regulatory background, the approach</p>	<p><b>NDIS and Asset &amp; Development</b></p> <p><b>1:15-2:30pm Home Modifications in Social Housing and NDIS</b>, Rebecca Richardson, Managing Director, Urbanista and Jasmine Bond, Principal Project Officer, Strategy, LAHC</p> <p>An update on the findings and recommendations in the recent report into Home Modifications in Social Housing. LAHC engaged Urbanista to provide operational and strategic advice to prepare for the NDIS and in particular the definition and scope of obligations for ‘reasonable adjustment’ under the Disability Discrimination Act.</p> <p><b>2:30-3pm Disability Housing Development: Sector progress</b>, Mike Allen, (NDIS Network Facilitator/ Consultant)</p> <p>Brief round-up – Attending member CHP’s provide a brief update on</p>		



	<p>used, and lessons learnt so far.</p> <p><b>2:30-3:00pm</b> David de Carvalho, Deputy Secretary Strategic Reform and Policy, FACS</p>	<p>the progress of their disability housing developments</p>
<b>3.00</b>		
<b>3.15</b>	<p><b>CEOs &amp; Asset and Development</b></p> <p><b><i>Communities Plus Forum &amp; Inquiry into the Management of NSW Public Housing Maintenance Contracts.</i></b> Anne Skewes, Deputy Secretary, LAHC</p> <p>1) Communities Plus update.</p> <p>2) LAHC’s response to the report regarding the Inquiry into the Management of NSW Public Housing Maintenance Contracts. The Committee conducted this inquiry in response to expressed concerns about the current state of public housing maintenance in New South Wales.</p>	<p><b>NDIS</b></p> <p><b><i>3:15-4pm FACS NDIS transition update,</i></b> Lacy Barron Director Strategic Policy, Strategic Reform &amp; Policy, FACS</p> <p>Lacy will provide an update on various FACS transition projects and opportunity for question and answer from members</p> <p><b><i>4-4:30pm NDIS Network Work Plan,</i></b> Melanie Southwell, NDIS Projects, NSW Federation of Housing Associations &amp; Mike Allen, Consultant/Network Facilitator</p> <p>Melanie will update the NDIS Network on progress to date in meeting NDIS Network Work Plan objectives. Mike Allen will support Network members to prioritise and schedule remaining work plan tasks</p>
<b>4.30</b>	<b>Wrap up sessions and close</b>	



## Day 2 Thursday 15<sup>th</sup> December

8.15	Registration for the AGM		
8.20	NSW Federation of Housing Inc AGM		
9.00	Registration (tea and coffee provided)		
9.15	<p><b>Introduction and Acknowledgement of Country</b></p> <p><b>Launch of the Strengthening Practice in Responding to Domestic &amp; Family Violence: A Toolkit for Community Housing Providers</b></p> <p>The toolkit builds on existing positive practice in both community housing and specialist homelessness services and complements; supports and enhances current best practice approaches so they are adopted throughout the sector. The Toolkit includes a wide range of resources to assist providers to effectively identify and respond to domestic &amp; family violence.</p>		
9.30	<p><b>CEOs, Community Development &amp; Planning</b></p> <p><i>Update on Greater Sydney Commission Plans,</i> Heather Nesbit, Social Commissioner</p> <p>Heather will share updates on the Commission's plans to shape the future of Greater Sydney. The District Plans will connect local planning with longer-term regional planning for Greater Sydney to better coordinate State and local government planning</p>	<p><b>Finance Officers</b></p> <p><i>The accounting treatment of long-term management transfers.</i> Michelle Gibbs, Director, KPMG, CFO Advisory</p> <p>The accounting treatment of long-term management transfers in light of new accounting standards coming into place.</p>	<p><b>Middle Managers</b></p> <p><i>9.30 – 10am Sector matters</i></p> <p><i>10 – 10.45am Sharing practice ideas between public and community housing.</i> Sharon Gudu, Director Housing Statewide Services, FACS</p> <p>Discussion about areas of practice such as ASB, tenant damage and DFV – share how we approach these matters.</p>
10.45	Morning Tea		



<p><b>11.00</b></p>	<p><b>CEOs</b></p> <p><i><b>iPART progress</b></i></p> <p>IPART will once again join CEOs for a further listening and discussion session based on the draft issues paper for the review of rent models for social and affordable housing. The Federation will open the session with a summary of sector consultation to date and then participants will have the opportunity to discuss their views on the key issues for the sector with IPART representatives.</p>	<p><b>Finance officers</b></p> <p><i><b>CompliSpace</b></i>, Svetlana Pozydajew, Business Manager Not for Profit</p> <p>With the Community Housing industry changing and expanding, compliance and reporting obligations are likewise becoming more complex. Svetlana will discuss functionalities of CompliSpace for tracking compliance obligations that sit within CHPs to their internal governance boards, as well as externally to government or even to debt finance providers.</p>	<p><b>Middle Managers &amp; Community Development</b></p> <p><i><b>11 – 11.45am Future Directions and work disincentives</b></i>, Chris Martin, Research Fellow, Housing Policy and Practice - City Futures Research Centre.</p> <p>A discussion about the issues raised in Chris Martin’s City Futures Blog ‘Future Directions must address public housing work disincentives’</p> <p><i><b>11.45 – 12.45pm Understanding the aged care sector and opportunities for collaboration</b></i>. Lisa Ralphs, Community Policy Adviser, Aged &amp; Community Services.</p> <p>This will include an opportunity to explore pathways for collaboration with the CHP sector.</p>	<p><b>Planning</b></p> <p><i><b>Making Affordable Housing Targets Doable</b></i>, Rebecca Richardson, Managing Director, Urbanista</p> <p>Rebecca will hold a workshop examining the framework needed if government is to embrace affordable housing targets and how the concept of designated “Affordable Housing” programs/projects could be used to assist in benchmarking supply and measuring progress, as well as ensuring that any support and facilitation is focused on genuine affordable housing that accommodates lower income/high need households at an affordable cost, with appropriate support.</p>
<p><b>12.45 Lunch</b></p>				



<p><b>1.15</b></p>	<p><b>CEOs, Asset &amp; Dev and Finance Officers</b></p> <p><b>NRAS Administration,</b> Carol Croce, Director, Carol Croce Consulting &amp; David Somerville, Executive Chairman at Questus Limited</p> <p>NRAS Regulatory Amendment discussion paper (anticipated Nov 2016) proposing a number of regulatory changes that seek to improve the administration of the Scheme. The changes are likely to amend regulations concerning:</p> <ul style="list-style-type: none"> <li>• types of documentation required for compliance</li> <li>• the process for substitution of NRAS properties;</li> <li>• more flexibility in how regulations are applied;</li> <li>• specified gradations in compliance;</li> <li>• improved transparency to benefit investors; and simplifying the regulatory language.</li> </ul> <p>This session will provide an opportunity for participants to</p>	<p><b>Middle Managers</b></p> <p><b>1.15 – 2.15pm Implementing DFV toolkit,</b> Sue Cripps , Consultant</p> <p>Roll out of Toolkit and associated training. Explore how providers manage rent arrears/debts associated with DFV; safety modifications and training requirements for the sector</p> <p><b>2.15 – 3pm Housing Appeals Committee (HAC).</b> Yasmina Kovacevic, A/Director NSW Housing Appeals Committee.</p> <p>Explore procedures for under occupancy and management initiated transfers.</p>	<p><b>Community Development &amp; Planning</b></p> <p><b>Multi Tenure Developments and Doing Density Well,</b> Dr Judy Stubbs, Judith Stubbs &amp; Associates</p> <p>Judy is currently investigating the planning, development and management aspects of mixed tenure developments, with the aim to provide CHPs with ‘good practice’ examples and advice on how to resolve key issues often associated with mixed tenure. Also covered is Judy’s research on practical strategies for overcoming community resistance to affordable housing, where a combination of a more advantaged demography, concentrations of older, low density owner occupied housing and fears about changing local character and amenity contribute to such community opposition.</p>	<p><b>Finance Officers</b></p> <p><b>Non-NRAS affordable housing: Strategy for growing an affordable housing portfolio</b> Steven De Pasquale, Head of Development, City West Housing</p> <p>Steven will discuss CWH’s Financial structure and its plans for growth of its affordable housing portfolio in the future.</p>
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	raise compliance issues and concerns for group discussion and to identify where further action and/or collaborative response is needed.			
<b>3.00</b>	<b>Afternoon Tea</b>			
<b>3.15</b>	<p><b>CEOs, Finance Officers</b></p> <p><b>The Future post NRAS</b>, Carol Croce, Director, Carol Croce Consulting &amp; David Somerville, Executive Chairman at Questus Limited</p> <p>With the first wave of NRAS incentives approaching their ten year end date in the next few years, attention is turning to the future provision of affordable housing without NRAS. Treasury's Affordable Housing Working Group has looked at several models that could provide needed financing for affordable housing projects and housing providers. NAHP is proposing a tax incentive model that, like NRAS, will attract private investors into the affordable housing market and stimulate the supply of affordable housing.</p> <p>This session will look at the model(s) promoted in the Treasury report, NAHP's tax credit proposed (based on the US Low</p>	<p><b>Middle Managers</b></p> <p><b>3.15 – 3.45pm Complex Needs Project</b> Kevin Saide, Training Manager, NSWFA, Centre for Training in Social Housing).</p> <p>Overview of the Complex Needs project and outcomes. Discussion about squalor and hoarding training.</p> <p><b>3.45 – 4.05pm Complaints Handling Framework</b>, Lydia Dlaboha, Deputy Chief Executive, Housing Quality Network UK</p> <p>Lydia will give an overview of the Housing Quality Network's Complaints Handling Framework.</p> <p><b>4.05 – 4.30pm Sector matters</b></p>	<p><b>Community Development</b></p> <p>Sector matters, open discussion</p>	<p><b>Planning</b></p> <p><b>State Infrastructure Strategy</b>, Sara Haslinger, Executive Director, Infrastructure NSW</p> <p>Description TBA</p>



	Income Housing Tax credit) and other potential pathways to retain and expand existing investment in NRAS and affordable housing more generally.			
<b>4.30</b>	<b>Wrap up sessions and close</b>			