

Appliance replacement offer

NSW Office of Environment & Heritage is offering discounts on new energy efficient fridges and TVs so households can replace their old inefficient models. The program aims to support vulnerable households in energy stress to access energy efficient appliances to help lower energy bills, improve household and family living costs and help protect our environment.

We are offering:

- a **40 per cent discount** on the cost of a fridge
- a **50 per cent discount** on the cost of a TV

Eligible households can:

- Choose from [selected energy efficient fridges and TVs](#) from our retail partner The Good Guys
- Have their new appliance delivered and installed
- Have their old appliance removed and recycled

To be eligible households must:

- be a NSW resident
- hold one of the following valid concession cards:
 - Pensioner Concession Card, Health Care Card or Low Income Health Care Card from Centrelink; or
 - Department of Veterans' Affairs Gold Card
- own a fridge six years old, or older, and want to replace it
- own a plasma or cathode ray tube (CRT) television and want to replace it

Note: Commonwealth Seniors Health Card holders are not eligible for this offer.

How tenants can access the program:

The application involves three easy steps and takes about five to ten minutes to complete.

We encourage organisations to [order free promotional material](#) to help raise tenant's awareness of the program. The promotional material helps households understand the program requirements and how to [apply online](#).

For households who may need additional assistance, you can also support your tenants to make an application. We can provide free training for any staff across your organisation who are interested. This training is a 1 ½ hour session which provides staff with a detailed understanding of the program, its benefits to tenants and how to assist them in the accessing the subsidised appliances.

We can also work with you to support specific clients who are in need but may not currently meet the eligibility requirements of the program.

Contact Nicola Goulstone for more information: nicola.goulstone@environment.nsw.gov.au

