



nsw Federation of  
Housing Associations inc

# Federation Bulletin



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## Community Housing Workforce Report 2011 Report on the workforce survey findings with salary benchmarks

The Federation has released the latest report on the community housing workforce, based on results of the 2011 workforce survey. The report is available now for download in the Resource Bank on the Federation's website. You can access it by clicking on the link below:

### [Community Housing Workforce Report 2011](#)

The report contains the summary of the community housing workforce including: growth in properties and staff; workforce profile, demographics, working conditions, award coverage and a comparison of salaries.

#### Workforce facts and figures:

- The workforce has increased by 42 per cent in the year to June 2011, with 179 new employees entering the sector.
- The community housing workforce was comprised of largely female, full time and award-reliant workers.
- The majority of employees were Australian born, 81 per cent.
- The proportion of Aboriginal employees and culturally and linguistically diverse (CALD) employees in the overall workforce has decreased by 1.2 per cent and 7 per cent respectively.
- The SCHCDS Industry Award was used as a base for employment conditions in almost all organisations.
- The number of specialised roles in the sector is increasing.
- In the case of senior employees, the most likely sector of previous employment was either a senior or executive level position in Housing NSW or private sector industry.

#### Individual benchmarking for providers

This year, the Federation will be supporting continuous improvement in the sector by providing a range of benchmarking resources. With the sector's support, we now have rich workforce data going back three years. For the first time, we will be able to provide you with an individual report on a number of key workforce indicators, benchmarked against the sector as a whole and compared to your peer group.

**The individual reports will not publicly identify your association's individual outcomes.** The individual reports will be sent early next week.

### Additional Workforce Resources

The workforce report adds to previous research and workforce development projects conducted by the Federation, all of which are also available on the Resource Bank as follows:

- [People Management Planning template](#)
- [New and Emerging Positions in Community Housing](#)
- [Workforce Development in Community Housing - Skills Assessment Kit](#)
- [Human Resource Management Good Practice Guide 1](#)
- [Organisational Structures - interactive Word version](#)
- [Recommended external workforce planning resources](#) .

If you need more information about the workforce report or individual benchmarking please contact Maja Frölich at the Federation : [MajaF@communityhousing.org.au](mailto:MajaF@communityhousing.org.au),

02 9281 7144 ext 201.

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NSW Federation of Housing Associations Inc  
Suite 301, 64-76 Kippax Street, Surry Hills NSW 2010 Australia | T +61 (0)2 9281  
7144 | F +61 (0)2 9281 7603

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