



nsw Federation of
Housing Associations inc

Federation Bulletin



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Sustaining Tenancies – a joint seminar presented by the Tenants' Union and the Federation

Perspectives on transparency and fairness for tenants and community housing providers

The Federation receives much feedback about the growing number of tenants with complex needs who are being housed by our members. These issues often lead to difficulties in tenancy management, especially where other tenants are affected.

In response, the Federation, in partnership with the Tenants' Union, is presenting a seminar to explore practical ways to work through common tenancy management problems, including working with anti-social behaviour and neighbourhood disputes. We have invited speakers from both the community housing sector and the Tenants' Union to present their views and practices. We expect a lively and productive seminar in which participants, both management and frontline, will work through common issues. Please see the agenda below.

Agenda

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|---------------|--|
| 10:00 - 10:30 | Arrival and welcome (tea and coffee) |
| 10:30 - 11:45 | Session 1 Opening perspectives: who we are, what we do, and what we have in common
Two guest speakers will provide their perspectives on how the community housing sector and TAAS sector can work together effectively and why it is important to do so. Followed by a Q&A. <ul style="list-style-type: none">• <i>Hayley Austin, General Manager Housing and Community at Bridge Housing</i>• <i>Tenants' Union Lawyer (speaker to be confirmed)</i>• <i>Lyndall Katz, Senior Training and Project Officer at the Federation (facilitator)</i> |
| 11:45 – 12:45 | Session 2 Sustaining tenancies in practice – case studies
Two practitioners from the community housing and TAAS sector will present on strategies that they use to deal with neighbourhood disputes and anti-social behaviour to keep tenants in place. <ul style="list-style-type: none">• <i>Speakers to be confirmed</i> |
| 12:45 – 1:30 | Lunch |
| 1:30 – 3:00 | Session 3 Strategies to sustain tenancies using the law and good practice
The Federation and the Tenants' Union will present this interactive session working through real-world (de-identified) case studies. |
| 3:00 - 3:30 | Close |

Date and time: Wednesday 1st May, 10:30am – 3:30pm

Venue: Sydney TBC

Cost: \$72 including GST (tea, coffee and lunch included)

To register, please complete the attached 'Sustaining Tenancies' registration form

Registrations close **Friday 26th April**

For further information about this seminar, please contact Poppy on 9281 7144 ext. 213 or poppyd@communityhousing.org.au

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