



nsw Federation of
Housing Associations inc

Federation Bulletin



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‘Improving Service Delivery to Aboriginal people’ Sector Seminar Series

Announcing changes to the seminar series to support and enhance community housing providers’ delivery of culturally appropriate housing and tenancy management services – one combined event to be held on 27th June

In a change to the planned schedule, the Federation is now proposing to hold a combined event on two topics of interest for CHPs working with Aboriginal people on Thursday 27th June. The event will cover:

- Promoting Aboriginal Employment (morning)
- Engagement & Participation – Aboriginal Staff, Clients, & Community (afternoon)

Promoting Aboriginal Employment

This seminar is an opportunity to obtain advice and guidance on how to promote and increase Aboriginal employment in mainstream community housing. Guest speakers include

- South Eastern Aboriginal Regional Management Services
- Wentworth Community Housing
- Aboriginal Employment Strategy
- BRC Recruitment

These Aboriginal and mainstream providers and employment organisations will provide an insight into good practice methods to increase Aboriginal employment, improve current employment strategies and maintain long term employment.

The seminar will also be an opportunity to network with Aboriginal housing providers and sector experts to gain knowledge and discuss the challenges and highlight success stories.

Do you have 3 burning questions you’ve always wanted to ask about Aboriginal Employment?

Well here’s your chance. As part of this seminar we are providing you the opportunity to put forward 3 questions that you have always been wanting to ask but have never known who or how to ask.

It’s simple - when you register provide your 3 questions by emailing adellh@communityhousing.org.au. No matter how big, small, contentious or difficult it is we want to know. We will then provide these to our guest speakers so you can get

an answer from all different angles.

What will you learn?

After attending this seminar you will be able to:

- Develop strategies to overcome organisational challenges for employing Aboriginal people
- Identify new or improved strategies to develop and implement an Aboriginal Employment Strategy
- Reflect on your organisation and its management to consider if it is ready to employ Aboriginal people
- Identify other alternatives and options for employing Aboriginal people
- Identify good practice methods for employing Aboriginal people and ensuring long term employment
- Identify strategies for promoting your organisation as an employer of choice
- Learn from previous approaches that have been less successful

Engagement & Participation – Aboriginal Staff, Clients, & Community

This seminar will look at engagement and participation from all angles within your organisation. Ensuring you have engagement from any Aboriginal person that is directly or indirectly associated with your organisation will improve your overall service delivery. An interactive seminar which will have guest presenters from all aspects including Aboriginal staff, Aboriginal community housing providers and Aboriginal organisations. Take the opportunity to ask some of those unresolved questions and get an inside look into how the Aboriginal and mainstream sector is increasing its overall engagement and participation of Aboriginal people.

Learning outcomes from this seminar will be:

- Developing strategies on improving the engagement of staff, clients and community
- Gaining a better understanding of cultural standards
- Develop strategies on improving relationships to boost engagement and participation

Cost and time

Thursday 27th June, 9.00 a.m. – 4.30 p.m.

Cost: \$175 including GST

Venue: NSW FHA, Suite 301, 64-76 Kippax Street, Surry Hills NSW 2010.

Please click here for [Map](#)

Please complete the attached registration form to reserve your place. If you have any questions about the seminar, please contact Adell Hyslop adellh@communityhousing.org.au or 0488 281 714

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