



**nsw Federation of
Housing Associations inc**

Federation Bulletin



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Federation announces its Professional Development seminar series

Events on WHS, Privacy and a Sustaining Tenancies seminar presented jointly with the Tenants Union to be held this financial year

Following on from the Conference, the Federation is pleased to announce its Professional Development seminar series for the remainder of the financial year. The topics have been chosen as a result of extensive feedback from the sector and address some of the most pressing issues for community housing. We believe that it is an exciting and important program and that we have assembled some excellent speakers who will support the sector to develop its practice. Further bulletins will be released providing more detail about each seminar.

Sustaining Tenancies – a joint seminar presented by the Tenants' Union and the Federation

Perspectives on transparency and fairness for tenants and community housing providers

The Federation receives much feedback about the growing number of tenants with complex needs who are being housed by our members. These issues often lead to difficulties in tenancy management, especially where other tenants are affected.

This seminar will present and explore practical ways to respond to common tenancy management problems, including working with anti-social behaviour and neighbourhood disputes. We have invited speakers from both the community housing sector and the Tenants' Union to present their views and practices. The seminar will be facilitated by Lyndall Katz, Senior Training and Project Officer at the Federation.

Content will include:

- Strategies that community housing providers and tenant advisors use to deal with neighbourhood disputes and anti-social behaviour (including community justice centres).
- What legal protections should be built in for tenants?
- What is the legislation around section 85 of the Residential Tenancies Act ("no grounds" termination)?
- What are the issues around section 85?
- When is it useful to use the CTTT?
- Ways that housing officers and tenant advisors work together to deal with some of these issues.

This seminar is designed for community housing staff, both management and frontline, to hear from experts and to openly discuss the issues. We expect a lively and productive discussion that will work through common issues.

Date and time: Wednesday 1st May, 10:30am – 3:30pm

Venue: Sydney TBC

Cost: \$72 including GST (lunch included)

To register, please complete the attached 'Sustaining Tenancies' registration form

Registrations close **Friday 26th April**

For further information about this seminar, please contact Poppy on 9281 7144 ext. 213 or poppyd@communityhousing.org.au

Work Health and Safety:

What are our risks and how well are we managing them?

This session will be presented in partnership with CompliSpace and we would encourage all CHPs to attend. The event will provide an opportunity to assess the impact of the changes in WHS legislation on the sector, to take stock of the sectors' shared WHS risks, and develop optimal approaches to managing key areas of WHS risk. The Federation will conduct a WHS audit across the sector in advance of the seminar and use this information during the event. This seminar will be highly practical and deal with the real, sector specific risks that CHPs face.

Content will include:

- **Overview of the impact of WHS changes on the community housing sector** (David Griffiths, MD, CompliSpace)
- **Results of the community housing sector WHS audit** – what are our key risks as a sector and how well are we managing them? (Pre seminar audit to be run by the Federation)
- **Key risks identified by CHPs** in the last year (Svetlana Pozydajew, CompliSpace)
- **Mitigation strategies:** What optimal mitigation strategies are in place to meet the most significant risks identified? (Best practice speakers from the sector)
- **High risk, insufficient controls in place?** Across the sector, are there significant risks that we are not adequately controlling? If so what needs to be done?

Date and time: 17th May, 2013, 9.30 – 3.00

Venue: Sydney, TBC

Cost: \$260 including GST, lunch included

To register, please complete the attached 'WHS' registration form

The event will be followed by an optional demonstration of CompliSpace's new Policy Connect platform.

For further information about this seminar, please contact Adam on 9281 7144 ext. 211 or adamwest@communityhousing.org.au

Jointly presented by the Federation and CompliSpace.



Speaker profile: David Griffiths – CompliSpace Managing Director

David is a Managing Director and founder of CompliSpace. He is a governance professional with over 15 years' experience in law and management. His principal areas of expertise are in corporate governance, compliance and workplace relations.

Having held roles in private practice, as a senior manager in an ASX 200 company and in-house with a market regulator, David has extensive experience in corporate governance, risk and compliance from both sides of the regulatory fence.

David is a regular presenter on behalf of the Financial Services Institute of Australasia, Chartered Secretaries Australia and other industry bodies on issues relating to corporate governance, directors duties, risk management, compliance and business ethics. David holds an MBA from Oxford University and a Masters in Law from the University of Sydney

Privacy awareness seminar

A unique opportunity to develop the sector's privacy practice and resolve any outstanding privacy questions that you have

This seminar is a unique opportunity to develop the sector's privacy practice and resolve any outstanding privacy questions that you have. The Federation is investing in a leading privacy expert to help the sector prepare for the introduction of the new privacy regime next year and to address those sector-specific privacy issues that need to be resolved once and for all.

This session provides an introduction to your privacy obligations. It covers what privacy means (and why it matters), an overview of the legislation applying to your organisation, understanding the information life cycle, applying the privacy principles in practice, and preventing and handling privacy complaints. We will use engaging case studies and fun activities to promote learning. This workshop will cover how to deal with tenants who pose a risk or danger - your legal obligations, what this means in practice, and some strategies for 'flagging' and communicating information about them to service providers. The Federation will collect information from the sector on what the key privacy questions are in advance of this seminar, and we will address the sectors' FAQs during the course of the event.

Course Content:

- What is "privacy"?
- What are the privacy laws that apply to us?
- Who is covered by, and what they mean in practice, for both:
 - the federal principles, and
 - the State principles: the PPIP Act and Health Privacy Principles (HPPs) (HRIP Act)
- How to prepare for the introduction of the Australian Privacy Principles (APPs) from March 2014
- The meaning of "personal information"
- Introduction to the privacy principles concerning:
 - Collection
 - Use and Disclosure
 - Data Quality / Accuracy
 - Data Security

- Access and Correction
- Complaint-handling and enforcement

The session will be presented by leading privacy experts:

SalingerPrivacy

www.salingerprivacy.com.au

Anna Johnston is acknowledged as one of Australia's foremost experts on privacy law and practice.

With her background as a lawyer, additional qualifications in public policy and management, and more than 20 years' experience in legal, policy and research roles, Anna brings a breadth of perspectives and a wealth of experience to dealing with privacy and information management issues.



Anna is a current member of the Editorial Board of the *Privacy Law Bulletin*, and in 2010 was elected to the Board of the *International Association of Privacy Professionals*, Australia & New Zealand.

Anna is also a past Chair of the *Australian Privacy Foundation*, and has served on the editorial board of the *Privacy Law & Policy Reporter*, the *Australian Law Reform Commission's* expert advisory group on health privacy, and the *National E-Health Transitional Authority's* Consumer & Clinician Forum, as well as the University of New South Wales' *Interpreting Privacy Principles* project team.

Date and time: 18th June, 2013, 9.30 – 1.00

Venue: Sydney, TBC

Cost: \$360 including GST, lunch provided

To register, please complete the attached 'Privacy' registration form

For further information about this seminar, please contact Maja on 9281 7144 ext. 201 or majaf@communityhousing.org.au

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