



Centre for Training
in Social Housing

Training Bulletin



In this Bulletin

EOI – Dealing with Difficult Behaviour.

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Training Opportunities for NSWFHA Members 2012

EXPRESSIONS OF INTEREST REQUIRED FACE TO FACE TRAINING

Dealing with Difficult Behaviour (Non-Accredited)

This training looks at what makes people angry and reactive; how we react to their behaviour; what is The Cycle of Conflict; why common ways of dealing with difficult behaviour does not work; looking at our own behaviour; ways to respond.

Where: Platform 10 Rooms,
Lawson Street, Redfern

Date: 5th December 2012

Time: 9am to 3pm

Cost: \$330 per person per session
(includes refreshments on arrival, morning tea, lunch and afternoon tea)

Expressions of interest must close on Wednesday 31st October, 2012.

For further information or to express your interest please contact Joanne Williams on 9281 7144 x 216 or email at: joannew@communityhousing.org.au or complete the attached expression of interest form.

NSW Federation of Housing Associations Inc
Suite 301, 64-76 Kippax Street, Surry Hills NSW 2010 Australia | T +61 (0)2 9281 7144 | F +61 (0)2 9281 7603

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