



Centre for Training in Social Housing

TRAINING CALENDAR 2018

CHC42215 CERTIFICATE IV IN SOCIAL HOUSING



This qualification reflects the role of workers who are engaged in delivering social housing services and support to tenants, residents, applicants and the community, including clients who are experiencing homelessness or at risk of experiencing homelessness.

Workers at this level may work under limited supervision in the social housing sector, including, but not limited to tenancy management, asset management and direct client support work. Those working in an administrative capacity who may want to upgrade their skills and knowledge would also be suitable.

15 UNITS ARE REQUIRED FOR THIS QUALIFICATION COMPRISING:

8 Core Units

CHCCCS004 Access co-existing needs

CHCSOH002 Manage and maintain tenancy agreements and services

HLTWHS003 Maintain work health and safety

CHCCOM002 Use communication to build relationships

CHCLEG001 Work legally and ethically

CHCSOH010 Work with clients within the social housing system

CHCDIV001 Work with diverse people

CHCSOH001 Work with people experiencing or at risk of homelessness

7 Elective Units

Only choose the number of units you feel you can complete in 2018, for example one per month. Your remaining units can be completed in 2019

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(Training Calendar 2018)

Face to Face Option
 Online Option

Month	Date	Unit	Core /Elective	Mode of Delivery Face to Face/ Online
February	07/02/18 - Wed 08/02/18 - Thu	2 DAYS : CHCADV004 Represent organisation in a court or tribunal	Elective A	Face to Face option
	14/02/18 - Wed	CHCSOH010 Work with clients within the social housing system	Core 1	Face to Face option
	19/02/18 - Mon	CHCSOH010 Work with clients within the social housing system	Core 1	Online option
	15/02/18 - Thu	CHCCOM002 Use communication to build relationships	Core 2	Face to Face option
	12/02/18 - Mon	CHCCOM002 Use communication to build relationships	Core 2	Online option
March	07/03/18 - Wed 08/03/18 - Thu	2 DAYS : CHCSOH002 Manage and maintain tenancy agreements and services (Note: CHCSOH006 Manage vacant properties is also delivered as an elective with this core unit however you do not have to select it)	Core 3	Face to Face option
	14/03/18 - Wed 15/03/18 - Thu	DAY 1 : CHCSOH003 Manage housing application processes (delivered with CHCSOH004) DAY 2 : CHCSOH004 Manage housing allocations (delivered with CHCSOH003)	Elective B Elective C	Face to Face option
	19/03/18 - Mon	CHCSOH004 Manage housing allocations CHCSOH003 Manage housing application processes	Elective B Elective C	Online option
	21/03/18 - Wed	BSBMGT401 Show leadership in the workplace	Elective D	Face to Face option
	22/03/18 - Thu	CHCPRP003 Reflect and improve own professional practice	Elective E	Face to Face option
	26/03/18 - Mon	CHCPRP003 Reflect and improve own professional practice	Elective E	Online option

April	04/04/18 - Wed	CHCCCS004 Assess co-existing needs	Core 4	Face to Face option
	09/04/18 - Mon	CHCCCS004 Assess co-existing needs	Core 4	Online option
	10/04/18 - Tue	CHCSOH010 Work with clients within the social housing system	Core 1	Face to Face option
	11/04/18 - Wed	CHCLEG001 Work legally and ethically	Core 5	Face to Face option
	16/04/18 - Mon	CHCLEG001 Work legally and ethically	Core 5	Online option
	12/04/18 - Thu	CHCSOH005 Manage tenancy rent and rental arrears	Elective F	Face to Face option
	16/04/18 - Mon	CHCSOH005 Manage tenancy rent and rental arrears	Elective F	Online option
	23/04/18 - Mon	CHCLEG002 Interpret and use legal information	Elective G	Online option
May	02/05/18 - Wed	CHCAOD001 Work in an alcohol and other drugs context	Elective H	Face to Face option
	07/05/18 - Mon	CHCAOD001 Work in an alcohol and other drugs context	Elective H	Online option
	03/05/18 - Thu	CHCCCS020 Respond effectively to behaviours of concern	Elective I	Face to Face option
	07/05/18 - Mon	CHCCCS020 Respond effectively to behaviours of concern	Elective I	Online option
	09/05/18 - Wed	CHCDIV002 Promote Aboriginal and Torres Strait Islander cultural safety	Elective J	Face to Face option
	10/05/18 - Thu	CHCSOH001 Work with people experiencing or at risk of homelessness	Core 6	Face to Face option
	14/05/18 - Mon	CHCSOH001 Work with people experiencing or at risk of homelessness	Core 6	Online option
	23/05/18 - Wed 24/05/18 - Thu	2 DAYS : CHCADV004 Represent organisation in a court or tribunal	Elective A	Face to Face option
	21/05/18 - Mon	HLTWHS003 Maintain work health and safety	Core 7	Online option

June	06/06/18 - Wed	CHCDIV001 Work with diverse people	Core 8	Face to Face option
	12/06/18 - Tue	CHCDIV001 Work with diverse people	Core 8	Online option
	13/06/18 - Wed	CHCCSM005 Develop, facilitate and review all aspects of case management	Elective K	Face to Face option
	18/06/18 - Mon	CHCCSM005 Develop, facilitate and review all aspects of case management	Elective K	Online option
	21/06/18 - Thu	CHCMHS001 Work with people with mental health issues	Elective L	Face to Face option
	25/06/18 - Mon	CHCMHS001 Work with people with mental health issues	Elective L	Online option
July	4/07/18 - Wed	CHCCCS004 Assess co-existing needs	Core 4	Face to Face option
	9/07/18 - Mon	CHCCCS004 Assess co-existing needs	Core 4	Online option
	16/07/18 - Mon	CHCSOH010 Work with clients within the social housing system	Core 1	Online option
	24/07/18 - Tue	CHCDIV002 Promote Aboriginal and Torres Strait Islander cultural safety	Elective J	Face to Face option
	25/07/18 - Wed 26/07/18 - Thu	2 DAYS : CHCSOH002 Manage and maintain tenancy agreements and Services	Core 3	Face to Face option
August	02/08/18 - Thu	CHCLEG001 Work legally and ethically	Core 5	Face to Face option
	06/08/18 - Mon	CHCLEG001 Work legally and ethically	Core 5	Online option
	08/08/18 - Wed	CHCCOM002 Use communication to build relationships	Core 2	Face to Face option
	13/08/18 - Mon	CHCCOM002 Use communication to build relationships	Core 2	Online option
	15/08/18 - Wed	CHCSOH008 Manage head lease	Elective M	Face to Face option
	20/08/18 - Mon	CHCSOH008 Manage head lease	Elective M	Online option
	22/08/18 - Wed	CHCDFV001 Recognise and respond appropriately to domestic and family violence	Elective N	Face to Face option

September	12/09/18 - Wed	CHCCCS020 Respond effectively to behaviours of concern	Elective O	Face to Face option
	17/09/18 - Mon	CHCCCS020 Respond effectively to behaviours of concern	Elective O	Online option
	17/09/18 - Mon	CHCSOH007 Respond to property maintenance enquiries	Elective P	Online option
October	10/10/18 - Wed	CHCSOH001 Work with people experiencing or at risk of homelessness	Core 6	Face to Face option
	15/10/18 - Mon	CHCSOH001 Work with people experiencing or at risk of homelessness	Core 6	Online option
	17/10/18 - Wed	CPPDSM3014A Undertake property inspection delivered with CHCCCS027 Visit client residence delivered with CPPDSM3014A	Elective Q Elective R	Face to Face option
	22/10/18 - Mon	CPPDSM3014A Undertake property inspection delivered with CHCCCS027 Visit client residence delivered with CPPDSM3014A	Elective Q Elective R	Online option
	24/10/18 - Thu	CHCDIV001 Work with diverse people	Core 8	Face to Face option
	29/10/18 - Mon	CHCDIV001 Work with diverse people	Core 8	Online option
November	5/11/18 - Mon	HLTWHS003 Maintain work health and safety	Core 7	Online option
	15/11/18 - Thu	CHCPRP003 Reflect and improve own professional practice	Elective E	Face to Face option
	19/11/18 - Mon	CHCPRP003 Reflect and improve own professional practice	Elective E	Online option