



Energy & Water
Ombudsman NSW



Free Energy Training

For CHP staff and tenants



Responding to rises in energy prices in recent years, a series of specially developed energy training sessions have been designed for CHP staff and tenants to help reduce energy costs and promote energy efficiency.

Training dates

Initially 3 training sessions have been organised and further sessions will be rolled out on demand:

- Sydney CBD: 26th April
- Parramatta: 9th May
- Regional NSW*: 31st May

* Location to be determined by Expressions of Interest

The training covers

- Understanding the energy sector
- Case studies describing common problems and how they may be resolved
- How to choose an energy contract and make sense of fees and discounts
- Why supporting tenants with energy advice is important
- Behaviour change for tenants
- Energy use in NSW homes
- Affordability issues and what help is available for customers struggling to pay their energy bills
- Access to hardship programs and other initiatives
- Becoming an energy champion for your CHP

This training has been developed in partnership with:

- The Office of Environment and Heritage (OEH)
- The Energy and Water Ombudsman NSW (EWON)
- The Public Interest Advocacy Centre (PIAC)
- The NSW Federation of Housing Associations

For more information refer to the energy training application form, or contact Leoni Lynch on 9281 7144 or email leonil@communityhousing.org.au

ENERGY TRAINING APPLICATION FORM

To register a place on any of the below training sessions please complete the below application form and return to leonil@communityhousing.org.au.

PLEASE PRINT CLEARLY (Name of person making booking)

First Name _____ Surname _____

Job Title _____

Organisation _____ Federation Member: Y / N

Postal Address _____ Postcode _____

Telephone: _____ Email: _____

Sydney CBD

Date: Thursday 26th April 2018

Time: 9:30am – 3:30pm

Venue: Energy & Water Ombudsman NSW, Level 11, 133 Castlereagh Street Sydney CBD

Attendee name	Staff / Tenant	Email
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Parramatta

Date: Wednesday 9th May 2018

Time: 9:30am – 3:30pm

Venue: TBC

Attendee name	Staff / Tenant	Email
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Regional NSW Thursday 31st May 2018 9:30am - 3:30pm

The regional NSW training session location will be allocated based on demand. Please email leonil@communityhousing.org.au to register your interest for this session.



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