



Energy & Water
Ombudsman NSW



Free Energy Training

For community housing staff and tenants



Responding to rises in energy prices in recent years, a series of specially developed energy training sessions have been designed for community housing staff and tenants to help reduce energy costs and promote energy efficiency.

Training dates

- **Redfern:** 27th March 2019
CHIA NSW, Suite 5, 619 Elizabeth Street, Redfern
- **Penrith:** 9th April 2019
Wentworth Community Housing, Borec House, Suite 1002, Level 1, 29-57 Station street, Penrith
- Regional training dates will be announced separately

All sessions will run from 9:30am – 3:30pm

The training covers

- Understanding the energy sector
- Case studies describing common problems and how they may be resolved
- How to choose an energy contract and make sense of fees and discounts
- Why supporting tenants with energy advice is important
- Behaviour change for tenants
- Energy use in NSW homes
- Affordability issues and what help is available for customers struggling to pay their energy bills
- Access to hardship programs and other initiatives
- Becoming an energy champion for your CHP

This training has been developed in partnership with:

- The Office of Environment and Heritage (OEH)
- The Energy and Water Ombudsman NSW (EWON)
- The Public Interest Advocacy Centre (PIAC)
- Community Housing Industry Association NSW (CHIA NSW)

For more information refer to the energy training application form, or contact Leoni Lynch on 9690 2447 or email leonil@communityhousing.org.au

ENERGY TRAINING APPLICATION FORM

To register a place on any of the below training sessions please complete the below application form and return to leonil@communityhousing.org.au.

An email confirmation will be sent to you once your application has been received.

PLEASE PRINT CLEARLY (Name of person making booking)

First Name _____ Surname _____

Job Title _____

Organisation _____ CHIA NSW Member: Y / N

Postal Address _____ Postcode _____

Telephone: _____ Email: _____

Please select your training location:

Redfern: 27 March 2019

Penrith: 9 April 2019

Attendee name	Staff / Tenant	Email	Dietary requirement?
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Two further regional workshops are planned for mid-2019 and the dates and locations of these will be announced separately.



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