

Tools and Resources

CHECKLIST: A TENANT REFUSES TO REFER THEMSELVES TO MY AGED CARE

It is important to invest the time to engage with older tenants to explore their concerns so that you are actively engaging with them to explore issues. Their concerns about exploring aged care services might relate to fear about a loss of independence or a lack of trust of those services for example.

PRACTICE APPROACH	WHY WOULD YOU CONSIDER THIS?	ACTION POINT
<p>Be aware of a range of social groups available locally for older people and have information available about them.</p>	<p>Supporting an older tenant to attend a social group might facilitate deeper discussions about concerns between the older person and the social group leader</p>	<p>Do we have information and resources available about social groups for older people?</p> <p>YES <input type="checkbox"/> NO <input type="checkbox"/></p>
<p>Discuss concerns with the older person that you have about how they are managing to live independently.</p>	<p>This action would help a CHP to engage sensitively with an older tenant and provide them with advice on possible services and supports available to them.</p>	<p>Do we monitor progress made in having difficult discussions through tenancy management review processes?</p> <p>YES <input type="checkbox"/> NO <input type="checkbox"/></p>
<p>If the tenant is admitted to hospital, seek to engage in hospital discharge planning in preparation for older tenants returning home</p>	<p>Within the bounds of tenant confidentiality, the tenancy manager could seek to speak with the Aged Care Assessment Team to identify any concerns held about the ongoing needs of the older tenant</p>	<p>Do we participate in hospital discharge planning mechanisms?</p> <p>YES <input type="checkbox"/> NO <input type="checkbox"/></p> <p>Who in our CHP represents us? _____</p>
<p>Invite staff from your health and aged care partners to present on programs and supports available to older tenants.</p>	<p>Engagement with health and aged care partners strengthen understanding of the range of services and supports available locally and builds opportunities for developing initiatives to support older tenants.</p>	<p>Do we have health and aged care partners?</p> <p>YES <input type="checkbox"/> NO <input type="checkbox"/></p> <p>Who in our CHP will invite them to a staff meeting? _____</p>